



OnviSource

OmVista™ iLingo

AI-Driven Contact Center Auto-Translation

Create Multilingual Call Center
without Multilingual Agents

Contact us for information or a price proposal: sales@onvisource.com

**Our Solutions for a
Multilingual Contact
Center without
Multilingual Agents**

OmVista iLingo



- Broad range of languages
- New **innovative voice-to-voice and AI SLM technologies** improving accuracy, automating language type detection, and minimizing delays
- Real-time **automated switching of translation** during the conversations
- **Real-time transcription** and transcription file management
- Designed for and applicable to call center applications
- Personalizes customer interactions and establishes emotional connections
- Seamless overlay and integration with call center telephony platforms
- Eliminates multilingual agent staffing, training, retraining, and payroll expenses



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